

# Report - your work experience - Bericht

Beantworte die Fragen hier!

My name \*

Holly Williams

1. Workplace name? Basic information about the enterprise/work place? What is made/produced /services there? How many people were working there? / Wie lautet der Name des Betriebes? Nennen Sie bitte generelle Informationen zum Betrieb? Wird ein Produkt hergestellt? Oder bietet der Betrieb Dienstleistungen an? Wieviele Mitarbeiter sind dort angestellt? \*

During our stay in Finland, we had a days worth of work experience in a factory called Halton, located in the town Kausala. This factory is involved with the production of air conditioning world wide. Their appliances range from being used in Birmingham airport in the UK to Moscow. Halton is a privately owned family business and has exports globally. On average there is around 200-300 staff working there all at different stations working together in the factory. They have also got another factory in Canada, Ontario.

2. What was your first impression about the work place? How were you welcomed? How was the atmosphere/work climate during your work experience? How did they introduce you the work place/premises? Were the workers busy? Was the atmosphere busy?/. Wie war Ihr erster Eindruck vom Betrieb? Wie wurden Sie dort aufgenommen? Wie war das Betriebsklima generell? Wie wurden Sie in die Arbeitsbereiche eingewiesen? Hatten die Mitarbeiter viel zu tun? Herrschte eine angestrenzte Atmosphäre? \*

My initial impression of Halton was optimistic and positive as we had a warm welcome and were offered a tea or coffee immediately by the staff. The atmosphere of the office in Halton was organised and productive. Similarly in the factory itself it was also productive but also quite calm it was not stressful whatsoever. The workers were all very welcoming and offered us a tour of the factory which was informative and interesting. The workers were very friendly and helpful in guiding through the process of what is involved.

3. Which qualifications did the workers need for their work? What kind of education was required to work there? /Welche Qualifikationen brauchen die Mitarbeiter im Betrieb? Welche Ausbildung müsste man vorweisen? \*

In order to work at Halton, you must not already have an occupation and you are required to complete a standard training course. These particular training courses allow staff to gain an insight to what it is like to work at the factory.

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4. Were there rules about clothing? Was there business confidentiality? /. Gibt es Kleidungsregeln? Gibt es besonderen Schutz von Betriebsgeheimnissen? \*

We had to wear some shoes provided by the factory as it is a legal requirement and we were allowed to take them home.

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5. Did the workers get fringe benefits like a company phone/free calls, lunch, a work canteen, a gym? /Welche zusätzlichen Leistungen erhielten die Mitarbeiter vom Betrieb (z.B. Geschäftswagen, -Telefone, Mittagessen oder Mitgliedschaften in Fitnesscentern)? \*

Yes, the workers had breaks frequently, more specifically every 60 minutes, where they could get free tea and coffee as well as water. There was also a canteen located on the second floor where all staff members could go and have their lunch for free for an hour. There is a set menu each day which a variety of different fruit and vegetables to have to suit each person's needs.

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6. What were your tasks at work? What did you do exactly? /Beschreiben Sie Ihre Aufgaben im Betrieb möglichst genau. \*

For our work experience, we were involved with the process of hammering down metal clips on to a part of the vent of the air conditioning. In addition we had to place some foam down around the sides to ensure that it is in a good condition for the customers, with no scratches on. Then we would stick down a plastic cover as well as the Halton logo so that it was ready for shipping. This process was exciting and interesting as we had never done anything like this before. We were shown a demonstration by the staff so that we knew exactly what we had to do.

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7. How well did the staff members work with each other? /Wie gut war die Zusammenarbeit zwischen den Mitarbeitern? \*

All of the staff members worked together and knew each other well. Each station was involved in a different stage of the process. They all have good communication skills which is important when working together on a big project.

8. Which IT-skills did an employee need for working in this enterprise/profession? /Welche IT Kenntnisse müssen die Mitarbeiter vorweisen, um in dieser Position arbeiten zu können? \*

The main office of Halton needs to be in good order to run smoothly. The staff need to have good admin skills as well as digital and communication skills, which are required when involved with orders as well as interactions with visitors or customers.

9. Did the enterprise have an international customer base? If so, how could this be seen at the work place? /Verfügt der Betrieb über internationale Kunden? Wenn ja, inwiefern spiegelt sich das am Arbeitsplatz wieder? \*

Yes, a lot of the production is shipped globally, mostly to Sweden but also China and the UK. This highlights the extent of how big this company is and how it has its foreign influence world wide.

10. Were the staff multilingual? Did the staff need any foreign languages at this enterprise?./ Ist die Belegschaft mehrsprachig? Welche weiteren Sprachen sind neben der Muttersprache gefordert? \*

Yes, the majority of the staff spoke English as well as their language Finnish.

11. Did you think that this industry is prospering? /Bewerten Sie die Branche als aufstrebend? \*

Yes.

12. What did you learn during your work experience? /Was haben Sie während des Praktikums gelernt? \*

During my work experience I gained valuable team working skills and communication skills.

13. Did you learn anything new about yourself during your work experience? /Haben Sie etwas über sich gelernt? \*

I learned how to communicate with people who struggled to speak English and the Finnish culture.

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