

Report - your work experience

Beantworte die Fragen hier!

My name *

Katalin Suhajda

1. Workplace name? Basic information about the enterprise/work place? What is made/produced /services there? How many people were working there? *

Today I had a chance to visit a charity shop in West Kirby. When we entered a nice lady welcomed us. There was another employee too. People bring there things that they don't need, and the shop sells it and donates the money to people who need help.

2. What was your first impression about the work place? How were you welcomed? How was the atmosphere/work climate during your work experience? How did they introduce you the work place/premises? Were the workers busy? Was the atmosphere busy? *

When we entered there was a nice lady who is the shopkeeper, and there was an employee too. The employee was standing behind the till and putting the things on the shelves, so he was really busy. The atmosphere was good, evryone was busy with their own work.

3. Which qualifications did the workers need for their work? What kind of education was required to work there? *

They don't need a qualification. They should be very communicative, smile a lot and help for the customer when it's needed.

4. Were there rules about clothing? Was there business confidentiality? *

They can wear smart and casual clothes.

5. Did the workers get fringe benefits like a company phone/free calls, lunch, a work canteen, a gym? *

The lunch is paid for the workers and the commuting.

6. What were your tasks at work? What did you do exactly? *

I had to price the books, the DVD-s and CD-s, then I had to put them on the shelves.

7. How well did the staff members work with each other? *

One volunteer worker was disabled and he received attention, the manager was really helpful and they seemed to get on really well.

8. Which IT-skills did an employee need for working in this enterprise/profession? *

They need to use the till, and the tablet as well, mainly to check online prices and they also use word processing skills for making posters and price tags.

9. Did the enterprise have an international customer base? If so, how could this be seen at the work place? *

Oxfam is a globally renowned aid and development charity with 70 years of experience, working and campaigning with partners in over 90 countries.

10. Were the staff multilingual? Did the staff need any foreign languages at this enterprise?

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They don't need to be multilingual, but the shopkeeper can speak some languages for example Spanish, German and so on, which is useful when they have foreign costumers.

11. Did you think that this industry is prospering? *

Yes, but in this town there are 8 charity shops, so there is a competition among them. Branches with online shops are prospering.

12. What did you learn during your work experience? *

I always have to do my job punctually and I have to love my work as well. Doing more than expected is a sign of willingness.

13. Did you learn anything new about yourself during your work experience? *

That is a nice thing, that people help each other by giving the things they don't need for charity purposes.

Make a small video! The advice for making the video: My work experience at..... have you in the paper you have got from your teacher. A *

I've done it. The video is at my teacher.

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