

## Travel advice

**Ordinary travellers can now post their reviews of hotels, restaurants, and tourist attractions on websites like TripAdvisor. It is surprising that the comments in these reviews can be very different – even for the same place.**

### Queensbridge Hotel

#### **24 Queens Road, Bayswater, London, Greater London, W2 4SH**

The Queensbridge Hotel is situated in leafy Bayswater. It is a stone's throw from Hyde Park and a two-minute walk away from the Tube. Queensbridge Hotel has 25 en-suite rooms and a convenient 24-hour reception. It also has a lift, a guest lounge, and internet access. The rooms are cosy and well-equipped. There is a private bathroom, a TV, tea/coffee-making equipment and a hairdryer. You can choose a continental or full English breakfast.

### Hotel Reviews

#### **Review 1: “Unwelcoming reception, depressing room!”**

I spent 3 nights in that hotel and omg I wish I hadn't!

The woman at the reception desk was not very welcoming. All she said was: “Yes.” “No.” “Room key.” “Upstairs.”

The rooms are tiny and cramped. And the bed was uncomfortable. I had backache and shoulder pain for a week after my visit. No amenities in the room apart from tea and coffee. There is no ironing board, no plug adapter and no key to the room safe, either.

The shower was a joke. The water was either really hot or really cold. I had to wash my hair in the sink.

All this cost nearly £300. A rip off! There's another hotel very near this one. Much better!

Liked — Leaving in the morning.

Disliked — Oh, where to start?

#### **Review 2: “Well located!”**

We chose this hotel because of the location – in the centre of London, but also near the park. It was handy for the Tube and just round the corner from a big shopping street.

The girl in reception was from Göttingen in Germany. My wife is from Göttingen, and we enjoyed chatting to her in German. She really made us feel at home. She remembered our names and our room number, and gave us tips about where to go in London.

The room was small but cosy and quiet.

Take the full English breakfast: bacon, a sausage, a fried egg, baked beans and mushrooms! You won't need another big meal until the evening.

**Review 3: “Slow lifts, but clean and quiet room.”**

We were on the top floor so there were a lot of stairs to climb. The stairs were daunting for a retired couple. And the lifts were slow.

On a positive note, the room was quiet and clean. The mattress was a little lumpy, but the hotel staff changed it for us, so we got a good night’s sleep.

We appreciated having a bath as well as a shower. It was soothing to have a long soak after a hard day’s sightseeing. There were many helpful tourist maps and leaflets at the reception.

If you don’t want a greasy fried breakfast in the morning, the alternative continental breakfast was disappointing. You only get a bread roll and a glass of orange juice. There is no gluten-free bread, so I had to make do with a glass of orange juice.